# JANSPORT Repair Form

## A. CUSTOMER DATA

| | |
|---|---|
| **Name** | |
| **Address** | |
| **Zip** | |
| **City** | |
| **Country** | |
| **Phone or mobile** | |
| **Email address** | |

## B. DEFECT

**Please indicate position of the defect.**

- O **Shoulder strap** (67*)
- O **Zipper**
  quantity: .....
  - ☐ principal (50*)
  - ☐ small (51*)
- O **Seams** (53*)
  - ☐ inside
  - ☐ outside
- O **Buckle** (65-79-80-81*)
- O **Wheel** (53*)
- O **Velcro** (60*)
- O **Handle** (70*)

* = for internal use only

## C. REPAIR / REPAIR CHARGE

**If the defect is covered by warranty and you cannot repair my JanSport, I would like**

O a replacement by the same or simular product (free of charge)
O to have it back (unrepaired)

**If the defect is not covered by warranty, I would like**

O my bag to be repaired at a charge (we will contact you by email to inform you about the price)
O to receive my bag back unrepaired

**Please fill out this form and send it together with your JanSport to the address below:**

**UPS Dresden co JanSport Warranty**
**Goettinger Straße 3**
**01665 Klipphausen**
**GERMANY**

**Please note that we only accept your parcel if you send it at own expense.**