



# JANSPORT CONSUMER REPAIR RETURN FORM

Please complete all applicable fields of this form and attach a copy to your warranty return.  
FOR REPAIR EVALUATION, YOUR PRODUCT MUST BE RETURNED DIRECTLY TO:

JanSport  
ATTN: JANSPORT WARRANTY SERVICES  
2321 N Loop Road  
Alameda, CA 94502

Name:	Address:	Are you a VF Corp Employee?: <input type="checkbox"/> YES <input type="checkbox"/> NO	Employee ID#:
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City:	State:	ZIP:	Home Phone:	Cell Phone:
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Email:	Preferred Method Of Contact: <input type="checkbox"/> Home Phone <input type="checkbox"/> Cell Phone <input type="checkbox"/> email
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**REASON FOR RETURN:**

**PRODUCT RETURN/REPLACEMENT OPTION:**  
If your returned warrantable item cannot be repaired for whatever reason, would you accept an equivalent replacement item or would you want the original item returned to you in an "as is" condition at no additional cost?

**RETURN** my non-repairable item  
 **REPLACE** my non-repairable item with an equivalent in the following color

OPTION 1: \_\_\_\_\_  
 OPTION 2: \_\_\_\_\_  
 OPTION 3: \_\_\_\_\_

**NOTICE FOR ITEMS RETURNED FOR REPAIR:**  
 Typically, the turnaround time for repair of returned items is two weeks from the date of receipt. However, during peak season, we may encounter some delays. California State Law requires that all items accepted for repair must be clean. Please ensure your item has been emptied of all personal items and is clean and free from dirt and debris prior to return.

For further questions or concerns, please visit us @ [www.JanSport.com](http://www.JanSport.com), or call 800-426-9227

Signature:	Date:
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